



FREQUENTLY ASKED QUESTIONS

The goal at Onstage NY is to always move forward with clarity. Below are some pertinent FAQs to help navigate ongoing COVID-19 changes and parameters – together.

What is the temperature check process?

Everyone entering the Onstage NY space will have their temperature taken each morning on arrival. They also will receive

What do you mean by “Masks are required to be worn by all people at all times”?

Masks are required to be worn at all times by everyone, including parents and when dancing in master class.

Are masks required to be worn onstage during competition?

No- masks are not required when physically on stage performing. All performers will need to wear their masks to the backstage area, take them off and set them in a designated area to the side of the stage, and put them back on when they come off stage and return to the dressing rooms.

Are competition entries competed virtually in 2020 eligible to compete again in the 2021?

Yes. All entries from virtual competitions (including virtual National Finals) are eligible to compete again this season. We welcome performers to take an actual stage.

If an in-person event gets canceled will you have a virtual option available?

Yes. You will be invited to upload your competition video to your registration account and your fees will be discounted by 50%.

If the event is canceled can you opt-out of the virtual event?

Yes. You will not be required to participate in the virtual event, if the live event is canceled.

What is your refund policy?

If the competition is canceled, refunds will be processed within 2 weeks of the designated competition date. Refunds will only be issued to the registered studio.

Posted November 9, 2020. Check back for updates.